Fraud in installing Junction Box in Karjat

5429. DR. BAPU KALDATE: Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether it is a fact that some Telecommunication employees were arrested in Karjat in Maharashtra for fraudulent action in installing powerful junction box;

(b) whether any investigations has been conducted to arrive at the factual position of this case and if so, the outcome thereof. and

(c) what action Government have taken in the matter?

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI SUKH RAM): (a) No Sir.

(b) and (c) Does not arise.

Complaints making System for Faulty Telephones in Rural Areas

5430. SHRI YERRA NARAYANASWAMY: Will the Minister of COMMUNICATIONS be pleased to state:

(a) what is the present system available for rural telephone users to make complaints about faulty phones and STD lines;

(b) whether it is a fact that immediate attention is not paid to such complaints;

(c) whether there is any system by which the local SDO and TDM are in daily touch with all the exchanges to get regular reports;

(d) if so, the details of the system of regular link between rural exchanges and the district level Telecom Officers; and

(e) whether a system would be evolved to ensure that all the rural exchanges make daily information reports to the SDO?

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI SUKH RAM): (a) Rural telephone subscribers can get their complaints registered with the complaints position in the telephone exchange by dialling a telephone number.

(b) No Sir, immediate attention is paid to such complaints.

(c) to (e) A system exists to ensure that concerned supervisory officer of the exchange monitor the clearance of complaints regularly. The concerned SDO and TDM also monitor the clearance of long duration faults.

Fraudulent Overseas Calls in Jalana

5431. DR. BAPU KALDATE: Will the Minster of COMMUNICATIONS be pleosed to state:

(a) whether it is a fact that cases of fradulent overseas calls in connivance with the officials of the Telephone department in Jalana (Mahrashtra), resulting in huge loss to the Exchequer due to non placement of the party making overseas calls, has recently come to light;

(b) if so, what are the details thereof, stating the estimated amount involved;

(c) what is the outcome of the inquiry conducted by Government in the matter; and

(d) what action is contemplated by Government against those found involved in the racket?

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI SUKH RAM): (a) to (d) The information is being collected and will be laid on the table of the House.

Mobile Bill Collection Units of MTNL

5432. SHRI KRISHNA KUMAR BIRLA: Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether the MTNL, New Delhi has recenly introduced mobile billing collection units in the capital;